

## **POSTAL SERVICE MUST IMPROVE LOCAL MANAGEMENT PRODUCTIVITY AND FILL POSTMASTER VACANCIES THROUGHOUT THE COUNTRY**

- The recession has had a devastating impact on the finances of the Postal Service.
- The Postal Service must respond by doing everything it can to enhance the ability of its local delivery management team to increase productivity and improve service.
- It has not done so. More than 3,000 key postmaster management positions have not been filled by properly trained and experienced postmasters. Instead these positions have been filled by inexperienced and untrained personnel. These individuals work hard and act in good faith, but are just not as productive as a fully trained and experienced postmaster. Indeed some of the non-postmasters in charge of some Post Offices have not even been trained on window work.
- This failure to act is causing the Postal Service to waste millions of dollars each year in lost productivity. The result is a local delivery system that is not as productive as it could be, and a large number of American communities that are not as well served as they should be. Many of these communities are in rural America.
- Competent postmasters should fill these 3,000 positions as soon as possible. This will result in increased productivity, better service to communities, and an enhanced financial position for the Postal Service.